

## **Blossom Boutique - Store Policy & Terms and Conditions**

### **1. General Information**

Welcome to Blossom Boutique! By shopping with us, you agree to the following terms and conditions. Please read them carefully before making a purchase.

### **2. Pricing & Payment**

All prices are listed in **Pound Sterling (£)** and are subject to change without prior notice. We accept payments via **credit/debit cards, PayPal, and other secure payment gateways**. All transactions are processed securely.

### **3. Orders & Shipping**

- Orders are processed within **1-3 business days**.
- Standard delivery times vary based on location but typically range between **3-7 business days**.
- We offer **tracked shipping** for added security.
- Customers are responsible for providing the correct shipping address. Blossom Boutique is not liable for lost packages due to incorrect details.

### **4. Returns & Refunds**

- If you are not satisfied with your purchase, you may return items **within 21 days** of receiving your order for a refund.
- Items must be **unused, in their original packaging, and in resellable condition**.
- Refunds will be processed to the **original payment method** within **7-10 business days** after receiving the returned item.
- **Sale items and personalized/customized products are non-refundable**.
- Customers are responsible for return shipping costs unless the item is faulty or incorrect.

### **5. Exchanges**

- Exchanges are accepted within **21 days** if the item is **unworn and in its original condition**.
- If the requested exchange item is unavailable, a refund or store credit will be issued.

### **6. Faulty or Incorrect Items**

- If you receive a faulty or incorrect item, please contact us within **7 days** of receiving your order.
- We will arrange a **replacement or refund** at no additional cost.

### **7. Cancellation Policy**

- Orders may be cancelled within **24 hours** of purchase for a full refund.
- After this period, cancellations may not be possible as the order might already be processed.

### **8. Privacy Policy**

- We respect your privacy and handle your personal information in accordance with **UK data protection laws**.
- Your details will never be shared with third parties without consent.

Thank you for shopping with *Blossom Boutique*! We appreciate your support and look forward to serving you.